

CONTACT US

Arc Primary Care,
Dunston Innovation Centre,
Dunston Road
Chesterfield
S41 8NG

To contact Chesterfield and
Dronfield PCN Ageing Well Team,
please contact
01246 264982.

This phone is manned
Monday-Friday 9am-6pm

BEREAVEMENT SERVICES

There are a range of bereavement services
that can offer help and support through
this difficult time:

Bereavement Service can be contacted for
practical help & advice on -
01246 512711

Cruse Bereavement Support Line
01246 550080
www.cruse.org.uk

Alternatively you can access
The Social Prescribing Service
who offer advise on local
community support groups on -
07748692543.

AGEING WELL TEAM

Bereavement Guidance



Dear Family & Friends,

You have been given this leaflet because you have recently experienced the loss of a loved one who lived in a care home that the Ageing Well Team supported.

We would like to offer our condolences. Our thoughts and sympathies are with you at this difficult time.

This leaflet will briefly outline what to expect following a bereavement, which is often the most difficult time for relatives/friends.

We will make every effort to ensure that this process is as seamless as possible. When the Ageing Well Team has been notified of a death by the care home, our service will arrange for the completion of the Medical Death Certificate and for this to be sent to the Medical Examiner's Service. It is a legal requirement for all deaths to be scrutinised and this gives you an extra opportunity to raise any concerns or



compliments you may have around your loved one's care. The Medical Certificate will be sent to the registers from the Medical Examiner Office.

In some cases, the death will need to be discussed with the Coroner's Office. If this is necessary, the reasons behind this will be discussed with you and we will explain what to expect.

This will sometimes result in a small delay in getting all the necessary paperwork completed. Once the medical certificate for the cause of death has been signed by the GP, our team will send it to the Registry Office.

We aim to complete this within 5 days but sometimes it can take longer. You will need to make an appointment with the Registrar to collect the certificate and make funeral arrangements.
Chesterfield Registrar Office
01629 533110.

Our Care Co-ordinators are available as your point of contact should you wish to discuss anything further. Please contact them via Ageing Well phone number on 01246 264982.

If you would like to provide feedback on the service we have provided to your family or friend please email;
ddicb.gphub@nhs.net